### START BEING REWARDED TODAY.

#### A WORLD OF GREAT REWARDS AWAITS

Based on your Hellenic Rewards level, here are some of the great rewards you could receive.

	BRONZE	SILVER	GOLD	DIAMOND
		463		
REWARDS	ENTRY	3,000	40,000 OR HIGH VISITATION	70,000
Food & Beverage \$1 spent = 1 point	\$1	\$1	\$1	\$1
Gaming Machines \$4 spent = 1 point	\$4	\$4	\$4	\$4
Functions purchases bonus loyalty points		10%	40%	50%
Access to member-only promotions	✓	✓	✓	1
Redemption for cash	✓	✓	✓	✓
Purchase food and drinks	<b>* * * *</b>	✓	✓	<b>* * * *</b>
Purchase functions	✓	✓	✓	✓
Purchase gift vouchers	✓	✓	✓	✓
Free drink during your birthday month	✓	✓	✓	✓
Bonus loyalty points at end of month		10%	40%	50%
Complimentary drinks	<b>*</b>	<b>√</b>	<b>*</b>	✓
Discounted members pricing	<b>Y</b>	<b>V</b>	<b>*</b>	<b>∀</b>
Additional offers (as determined)	<b>✓</b>	$\checkmark$	<b>✓</b>	- ✓
Priority Carpark Access			<b>✓</b>	✓

### IT DOES NOT MATTER WHAT LEVEL YOU ARE THE REWARDS ARE ENDLESS.

Full Terms and Conditions are available from the Club's reception.



#### HELLENIC CLUB OF CANBERRA

Matilda St Woden ACT 2606 **PH** 02 6281 0899

www.hellenicclub.com.au

#### HELLENIC CLUB IN THE CITY

13 Moore St Canberra City ACT 2601

PH 02 6162 6777 www.hellenicclub.com.au

Full Terms and Conditions are available from the Club's reception.

The Hellenic Club of Canberra ABN 44 008 485 523 and our related entities (Club) appreciate that privacy is very important to people. Our Privacy Policy covers the Club's treatment of personally identifiable information that we collect or hold. Like many other organisations, the Club must comply with the National Privacy Principles contained in he Privacy Act when dealing with personal information. If you would like any further information, or have any queries, problems or complaints relating to the Club's Privacy Policy or our information-handling practices in general, please contact our Privacy Officer by calling 02 6281 0899 or writing to the: Privacy Officer, Hellenic Club of Canberra, PO Box 263 Woden ACT 2606.

Is gambling a **problem** for you? Call **Lifeline** on **13 11 14**. This is a confidential counselling service. Think! About your choices. Refer to www.gamblinghelponline.org.au





# HELLENIC REWARDS

WELCOME TO HELLENIC REWARDS

START BEING REWARDED TODAY.

# HELLENIC REWARDS PROGRAM

#### WHAT ARE HELLENIC REWARDS LEVELS?

Each level of Hellenic Rewards offers different rewards and benefits. The more rewards points you earn when using your membership card to purchase products and services, the higher the level you can achieve.

The Rewards level is determined by the points you accumulate over a 12 month period and you will be upgraded each month (based on the accumulated points over this 12 month period).

There are four levels that can be achieved outlined below.

HELLENIC REWARDS LEVELS	TIER POINTS EARNED		
DIAMOND	70,000		
GOLD	40,000 or HIGH VISITATION		
SILVER	3,000		
BRONZE	ENTRY LEVEL		

#### HIGH VISITATION

Members can also gain access to our Gold Rewards tier through high visitation to the Hellenic Club. Members on our Bronze Rewards tier can reach our Gold Rewards tier through high visitation based on an average monthly basis of 6 visits per week, or 5 visits per week for members on our Silver Rewards tier. High visitation of members will be reviewed monthly and will be subject to change based on these reviews.

#### EARNING HELLENIC REWARDS POINTS IS EASY

Earning Hellenic Rewards Points is as simple as using your membership card:

- Purchasing food and drinks from any of the Clubs' restaurants and cafes
- Playing the gaming machines
- Booking functions
- Making functions payments

#### REWARD YOURSELF AND USE YOUR POINTS

When you have accumulated your Hellenic Rewards Points there are so many ways you can use them. You can redeem them for:

- Cash
- Food and drink purchases at any of the Club's restaurants and cafes
- Functions payments
- Gift cards/vouchers

#### WHAT ARE BONUS LOYALTY POINTS?

Bonus Loyalty Points are given in addition to the Hellenic Rewards Points you earn in a one-month period and they are a benefit based on your Hellenic Rewards Program level. Bonus Loyalty Points are not used to determine your Hellenic Rewards Program level.

#### HOW CAN I MOVE UP A LEVEL?

From time to time we will upgrade members to the next level they are eligible for, based on the Hellenic Rewards points accumulated over the past 12 months or high visitation.

#### CAN I MOVE DOWN LEVELS?

Yes you can be moved down a level, but this will only be reviewed from time to time based upon the accumulated Hellenic Rewards points from the previous 12 month period. High visitation will be reviewed monthly.

Once you have reached a certain level you will remain there until these review dates.

#### HOW DOES RESERVED CARPARK ACCESS WORK?

Here at the Hellenic Club we understand how important parking is to our members, especially the ones who visit us on a regular basis. So to ensure these members are always able to find a park close to the Club, members in our **Gold** and **Diamond** Rewards tiers will be granted access to our Reserved Carpark, to use when they need it most.

#### DO MY REWARDS POINTS EXPIRE?

Hellenic Rewards points for Bronze and Silver levels expire on the 30th of June each year. Redemption of Rewards points must occur before this time should you wish to benefit from them. Hellenic Rewards Points for Gold and Diamond levels do not expire.

#### WHAT IF I DO NOT WANT TO PARTICIPATE?

You may opt out of the Hellenic Rewards Loyalty Program at any time, but you will no longer obtain or accumulate Hellenic Rewards points or be part of member promotional activities.

## EXPERIENCE THE DIFFERENCE

#### EARN POINTS JUST BY MAKING PURCHASES.

### BELOW ARE JUST SOME OF THE **REWARDS** YOU COULD START EARNING TODAY!

Whether you visit the Hellenic Club in Woden or the Hellenic Club in the City, the new Hellenic Rewards Program has something in it for you. The benefits start immediately when you join and use your membership card!



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